

Waste Collection

Bulky Waste Collections

Your Questions Answered

What can be collected?

Items of household furniture.

We will collect up to six items of bulk waste / 40 bags of assorted rubbish or 30 tied bundles of branches every four weeks. (Automatic washing machines count as three items.) A mixture of the items can be collected, however we do require a list of these items and to discuss location for collection.

- Don't forget local charitable organisations - they may be able to make good use of your unwanted furniture items.

Garden Waste

This includes grass cuttings; branches leaves etc. - bundles of garden refuse must be no longer than 3 feet and must be tied securely with rope or string. No loose materials will be taken and we do not take turf or paving slabs/large stone garden ornaments.

- Have you thought of using a home composter? This simple device will dispose of your garden waste naturally all through the year. Call Plymouth 304750 for further information or alternatively email the team at bulkywaste@plymouth.gov.uk

Pieces of wood

These must not exceed 6 feet / 1.90 metres in length

- Did you know that there is a wood recycling facility at Chelson Meadow Civic Amenity Site? Opening times: 8am - 8pm Monday to Sunday. You can contact Chelson Meadow by either calling them on 01752 408408 or alternatively email them at recycling@plymouth.gov.uk

Glass

The glass must be taped over in a criss cross fashion across the front and back or covered in cardboard. If the glass is broken, it must be placed in a sealed secure cardboard box with the words "broken glass" clearly marked on it.

- If you have glass bottles, don't forget you can take these to your nearest bottle bank and dispose of them free of charge.
- Please go to the recycling section for a full list of all the recycling banks across the city.

Soft furnishings and carpets

These must be covered as wet items may become too heavy to lift.

- Don't forget local charitable organisations - they may be able to make good use of your unwanted soft furnishing items.

Asbestos

If you are working on or removing asbestos containing materials you must take precautions to protect the health & safety of both yourself and others who may be affected, i.e., others in your household or visitors.

However, if you have a large quantity of asbestos containing materials to remove you should consider the services of a licensed asbestos removal contractor. Details of local contractors can be found in the Yellow Pages under "Asbestos".

Plymouth City Council, Cleansing Team operates a free domestic asbestos collection scheme for those that chose not to use a licensed contractor. The scheme runs during the first week of every month. Only one collection per property per month is allowed.

The Cleansing Team will not collect asbestos pipe lagging, insulation board or loose asbestos. However, they will collect asbestos guttering, down pipes, small tiles and storage heaters provided the lengths do not exceed 6 feet and it is double wrapped.

Alternatively, you can take your asbestos containing material waste to Chelson Meadow for disposal. You must telephone them first on 01752 408408 or alternatively email them at bulkywaste@plymouth.gov.uk to check on the conditions of disposal, and to arrange a date and time for you to take the waste.

What cannot be collected?

Unfortunately we cannot collect the following items:

- Flammable or dangerous substances
- Earth, soil or sand
- Gas or other pressurised canisters
- Rubble or hardcore

The above items must be disposed of at the Chelson Meadow Site. You can telephone the Landfill site manager on 01752 408408 for details or alternatively email him at recycling@plymouth.gov.uk

How and where do I book?

You can book your removal in four different ways:

- Call the Waste Enquiry Line on 01752 304750
- Email the team at bulkywaste@plymouth.gov.uk

You will be asked for your name, address and contact details and an exact list of what is to be collected and where exactly it will be left. An appointment will then be made in agreement with you.

Please note that there may be different collection days for items depending on the area in which you live. There is usually a three-week waiting period for collection.

Where and when do I put out my items?

Items need to be placed at the closest point on your property to where the collection vehicle can park.

If materials are to be left for collection in a service lane, you must not place these items out until 6.00pm on the evening before the collection is due.

Please have your items available for collection from 7.00am and ensure that the collectors have access to the refuse. The crew will not knock on doors.

Do you provide Special Assistance?

If you are elderly and/or disabled, please ring and advise us, and we can arrange for the collectors to assist you. You can either telephone the Bulky Waste Team on 01752 304750, or alternatively email them at bulkywaste@plymouth.gov.uk

How quickly do you collect?

There is usually a three-week waiting period for collection. Please note, that there may be different collection days for items depending on the area in which you live.

To achieve a better service, please:

- Refrain from leaving large items and / or garden refuse out for the normal weekly refuse collection.

Contact Details:

Telephone: 017552 304750

Fax: 01752 304786

Email: bulkywaste@plymouth.gov.uk