

# Waste Collection

## Household Recycling Refuse Collection

### What we can do for you:

- Collect recyclable rubbish once a fortnight, on the scheduled day.
- Collect any missed or contaminated recyclable rubbish left during bin collections within 48 hours **after it has been reported** and if the contaminating refuse has been removed.

### To achieve a better service, please:

- Make sure that you do not contaminate recyclable rubbish.
- Ensure that your refuse is available for collection. Note: it should not be placed out for collection until 6.30pm the evening before the collection and no later than 6.30am on the scheduled day.
- Please ensure that you do not place broken bottles / glass, building materials and hypodermics needles in with your recyclable waste. Liquids such as oil or paint should also not be placed in with your waste. These materials can be taken to your local Civic Amenity sites at Chelson Meadow and Western Mill.
- Report any missed refuse as soon as possible. You can contact the Cleansing Team by calling the Waste Enquiry Line on 01752 304750, or alternatively you can email them at [streetservices@plymouth.gov.uk](mailto:streetservices@plymouth.gov.uk)

If you have any questions we have not answered please contact the Cleansing Team.

### Contact Details

Telephone: 01752 304750

Fax: 01752 304786

Email: [streetservices@plymouth.gov.uk](mailto:streetservices@plymouth.gov.uk)